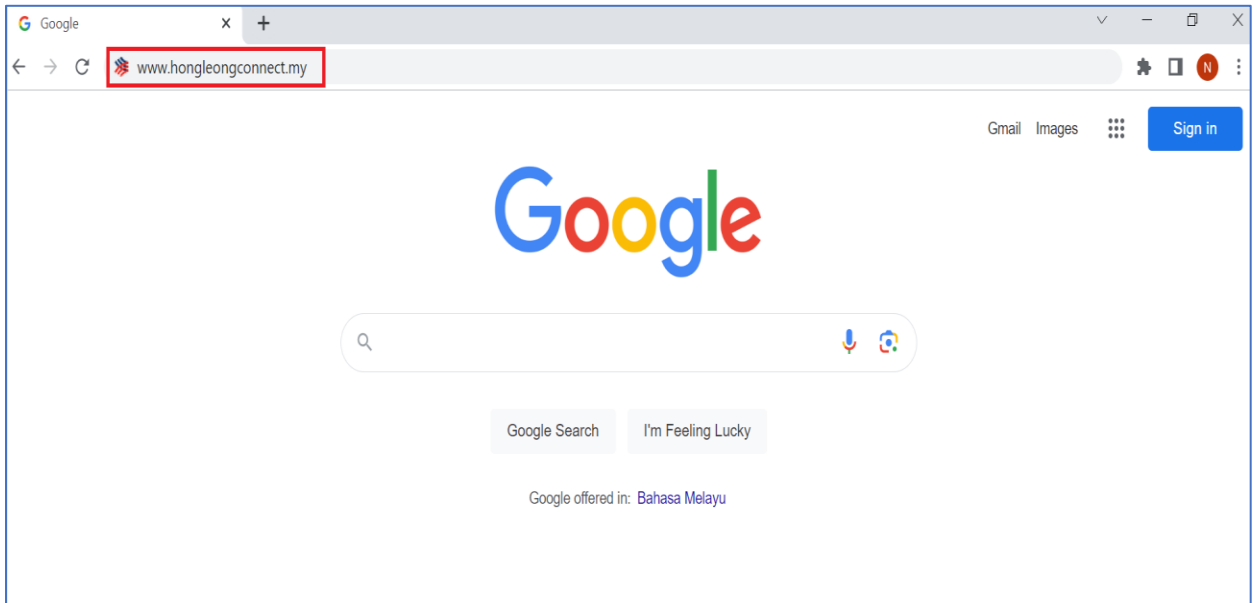
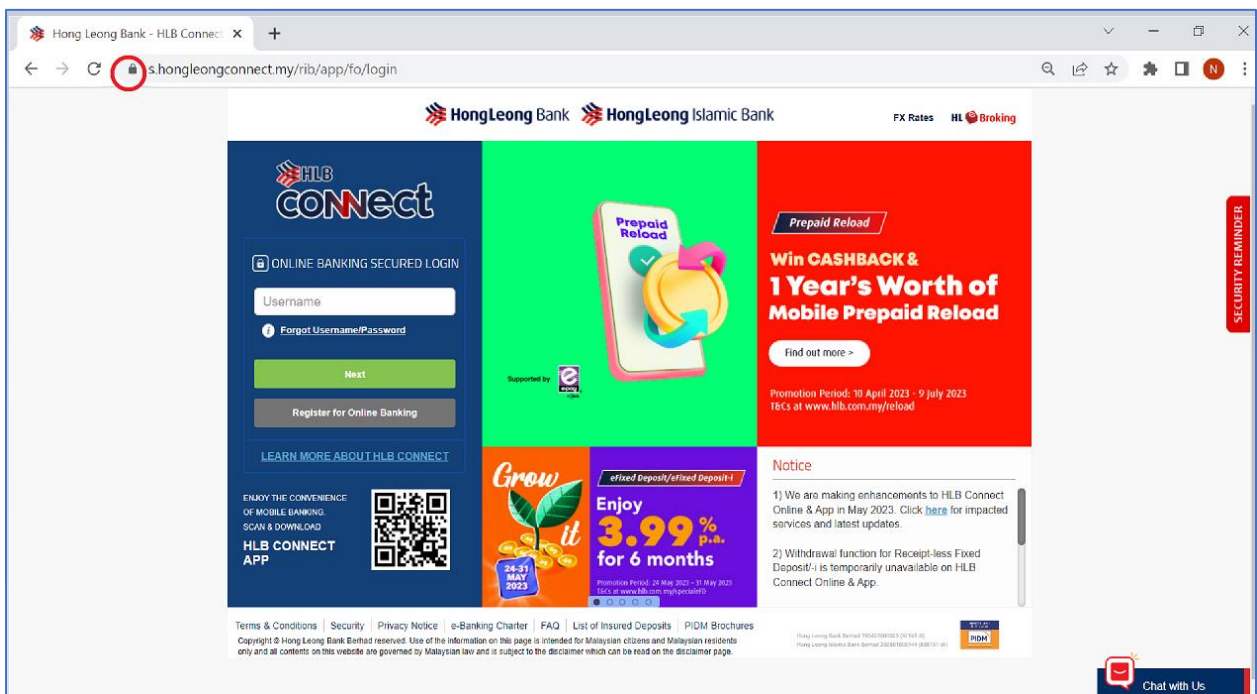


Online Security Tips For HLB Connect Users

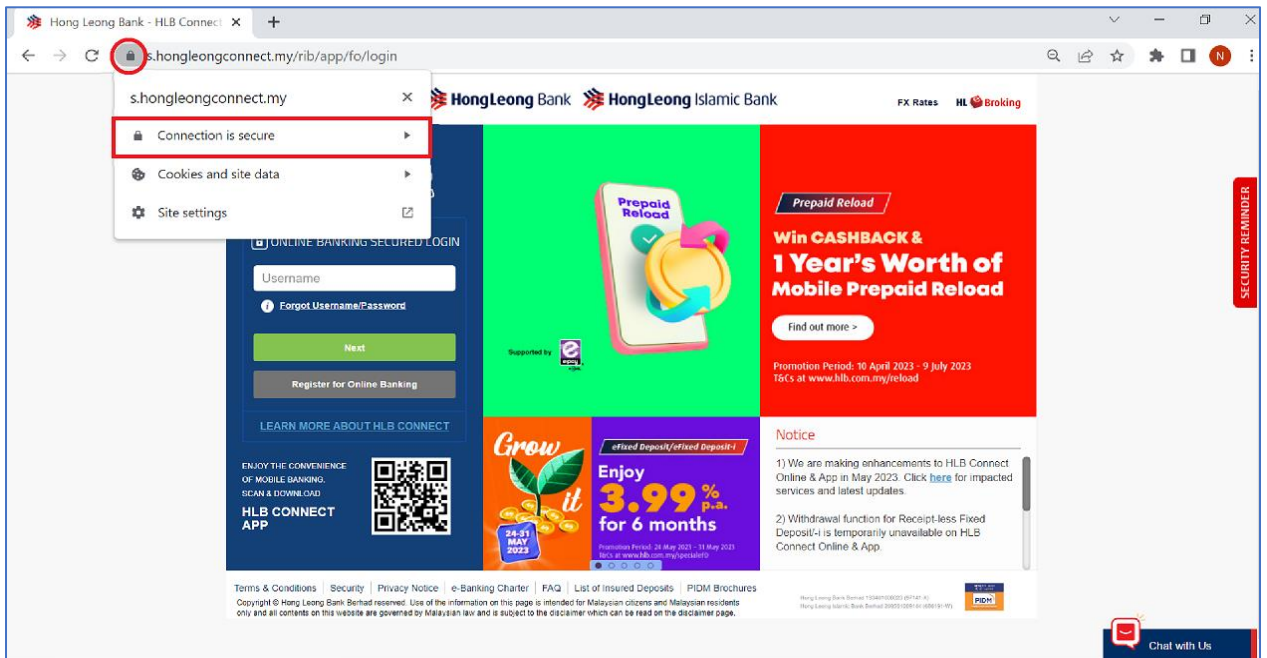
1. **ALWAYS MANUALLY TYPE** www.hongleongconnect.my into your internet browser.



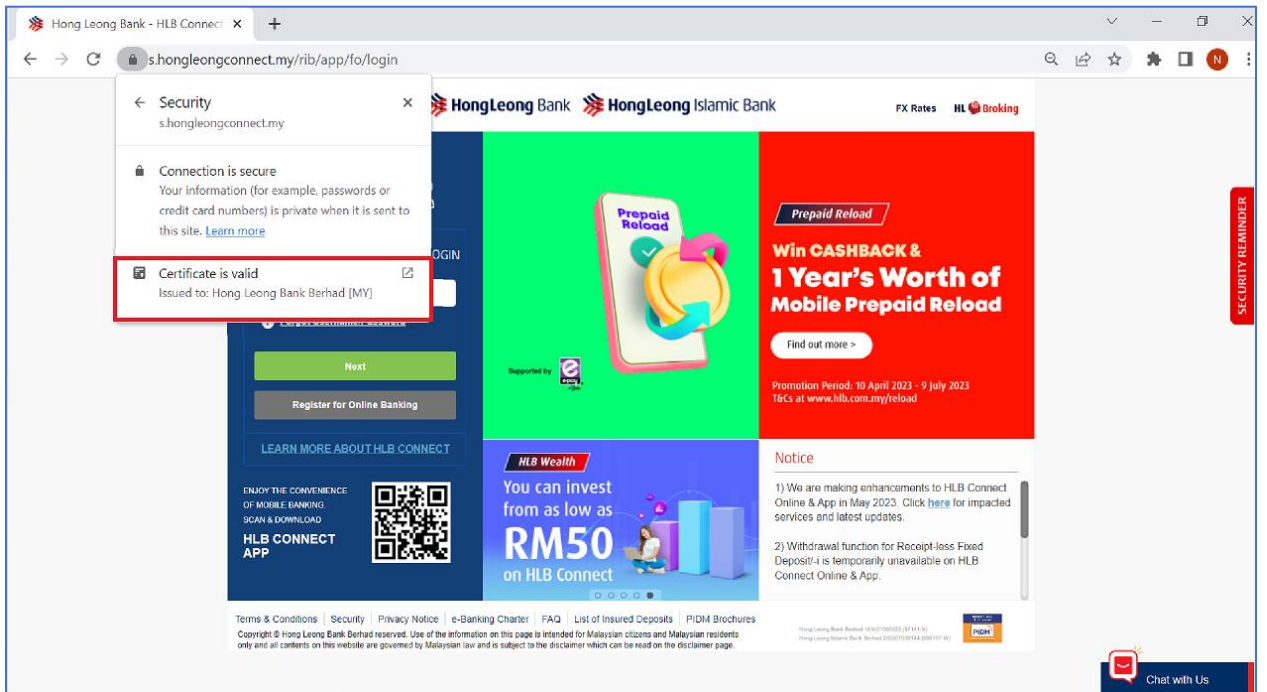
2. **CONFIRM THE AUTHENTICITY** of the login page with the steps below:
 - A) Observe that the address bar shows **https://s.hongleongconnect.my/rib/app/fo/login** and that there is a **padlock icon** next to it.



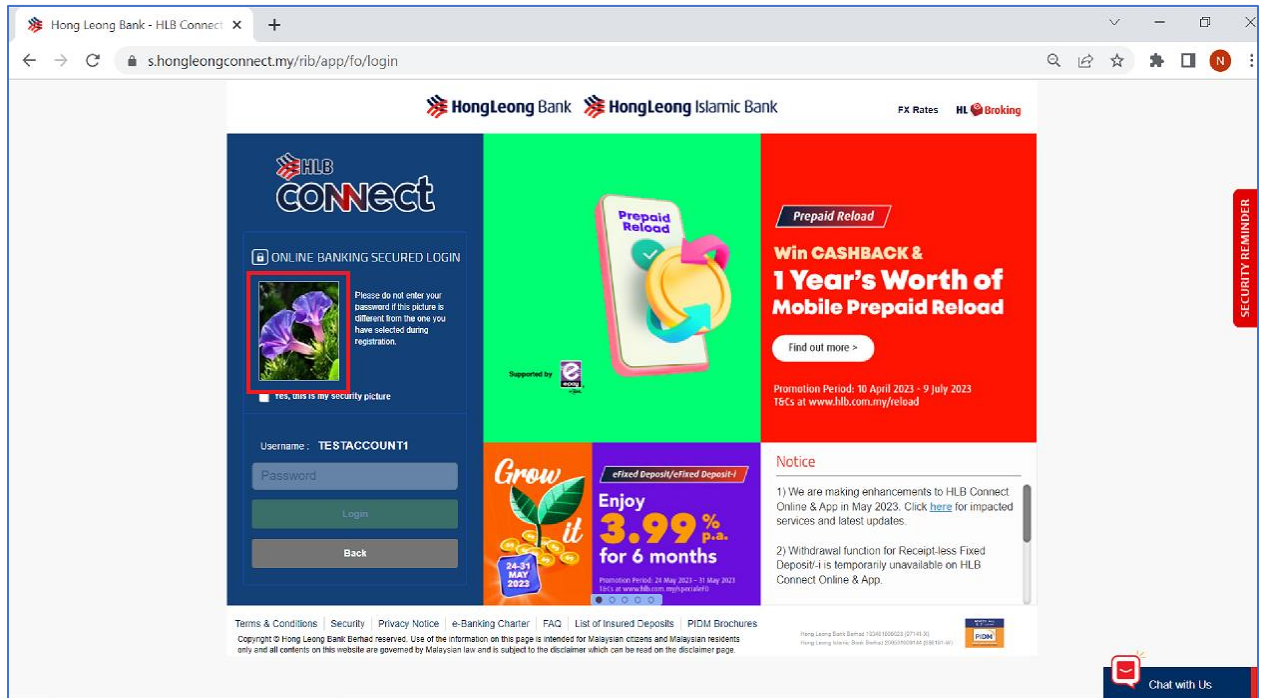
B) Click on the padlock icon and tap on **Connection is secure**.



C) Ensure that it is showing that the certificate is valid and issued for **Hong Leong Bank Berhad (MY)**.

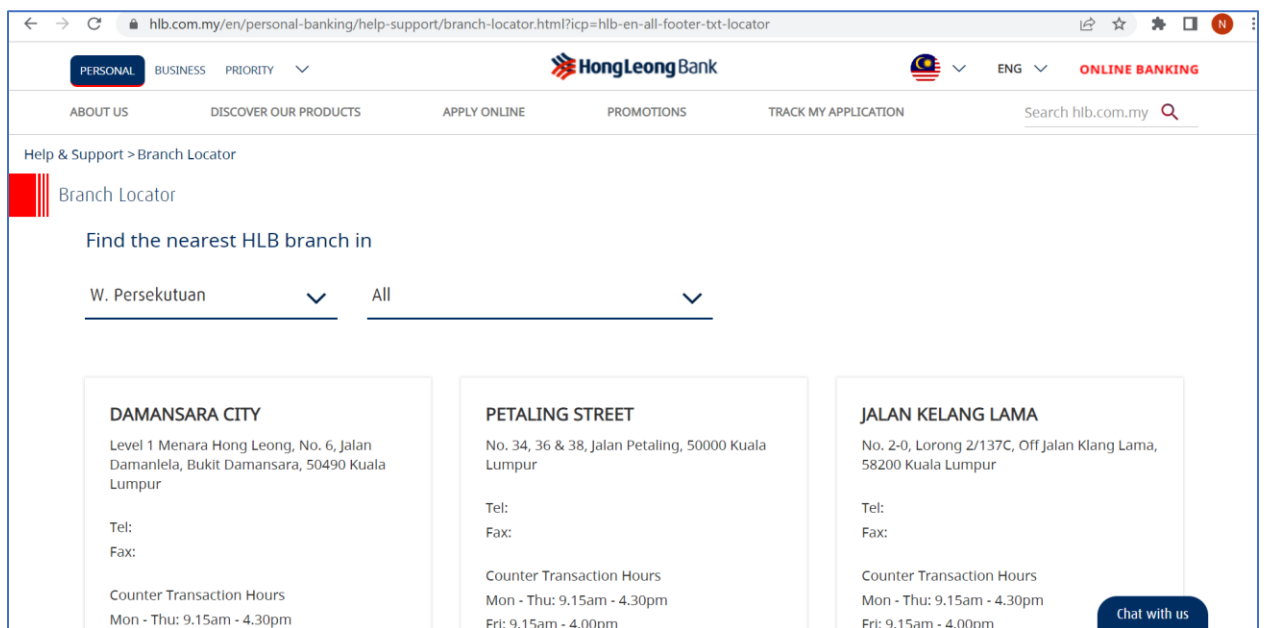


3. ENSURE YOUR CORRECT SECURITY PICTURE APPEARS. Do not enter your password if you do not see your security picture.

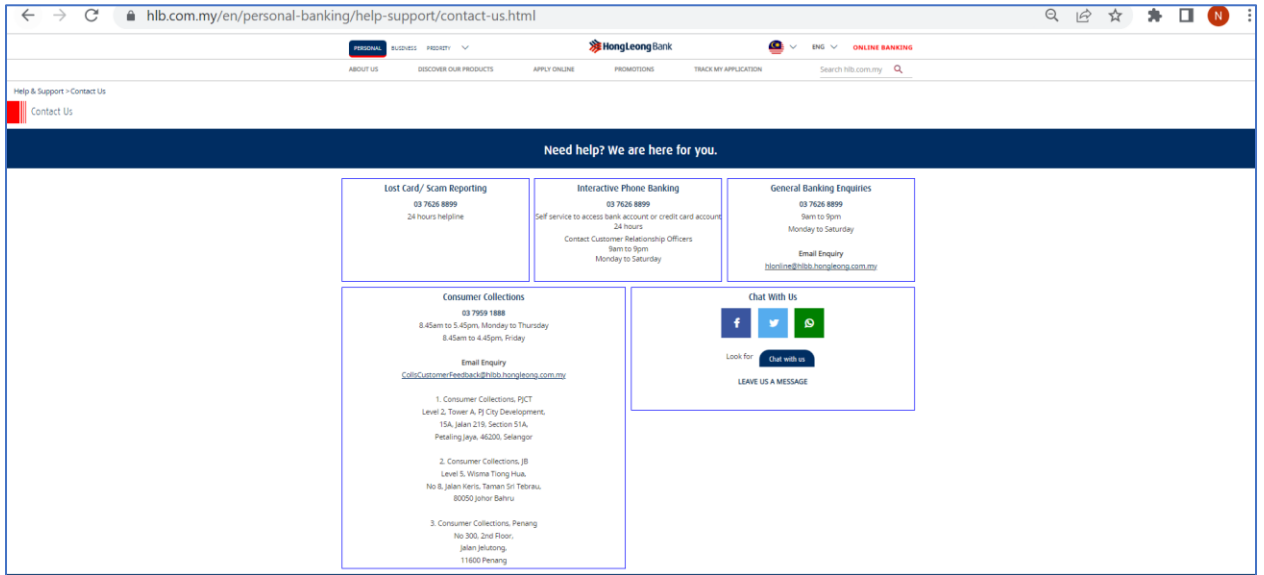


4. SEEK VERIFICATION if you receive a call or message claiming to be from the bank, verify directly with Hong Leong Bank by either contacting the bank's Contact Centre or the branch numbers on phone numbers listed in the official website www.hlb.com.my.

A) Use branch locator in the website to get branch's phone number.



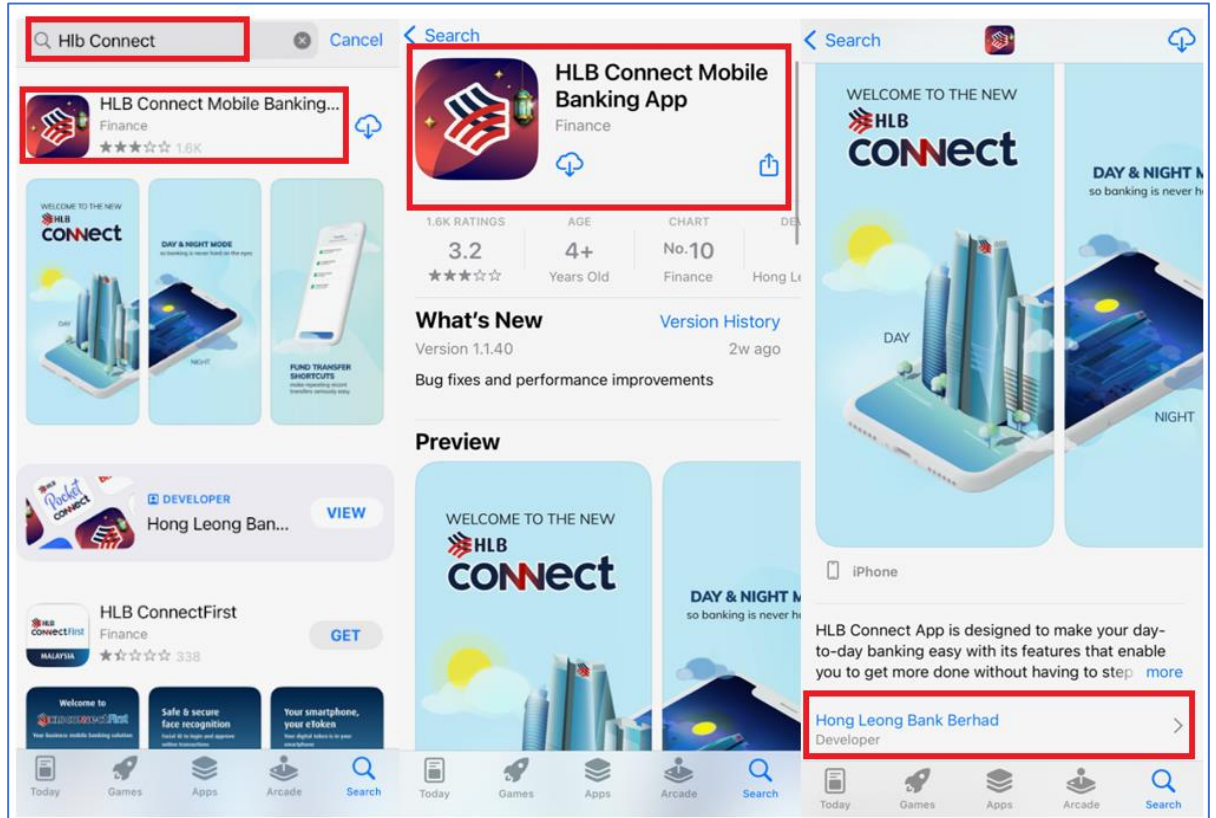
B) Go to the **Contact Us** page to get the bank's Contact Centre number.



5. **ONLY DOWNLOAD HLB CONNECT APP FROM OFFICIAL APP STORES**

- Only download from AppStore, Play Store, Huawei AppGallery and search for 'HLB Connect'. Check to ensure that the developer of the app is **Hong Leong Bank Berhad**.

AppStore



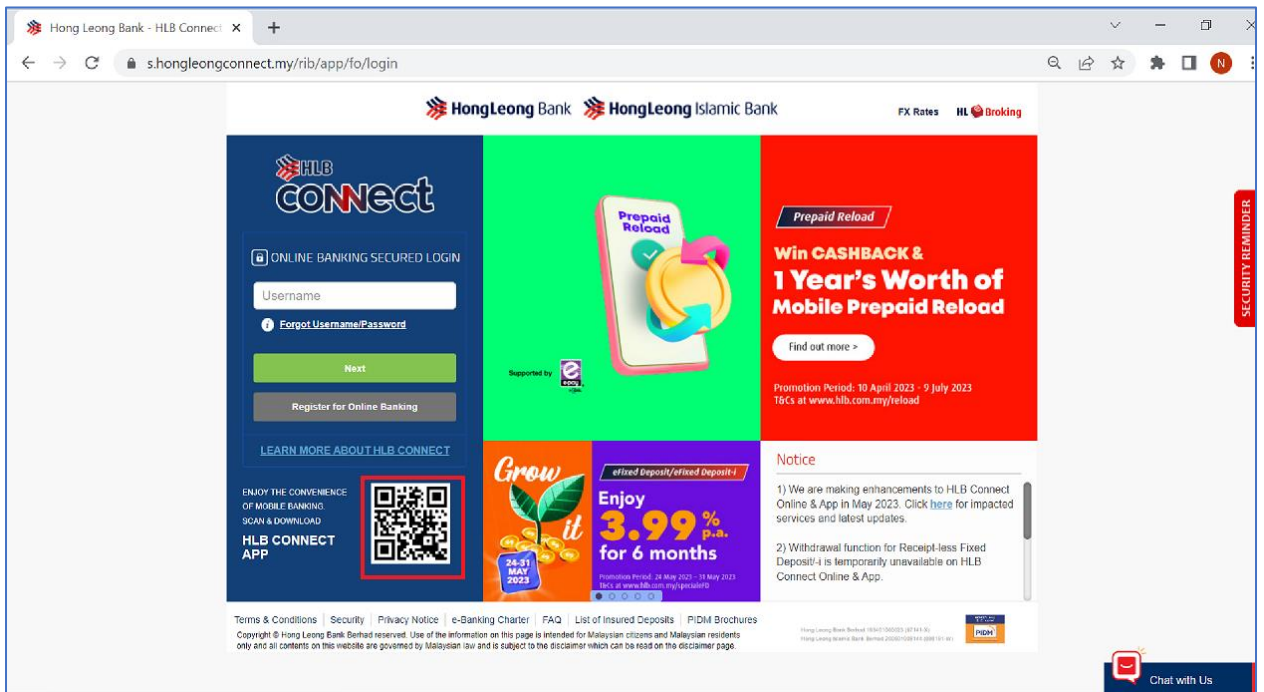
Play Store

The screenshot shows the Google Play Store interface for the HLB Connect Mobile Banking App. The search bar at the top contains "Hlb Connect". The app card displays the HLB logo, the app name "HLB Connect Mobile Banking App", and the developer "Hong Leong Bank Berhad". The app has a 3.7 star rating from 22K reviews and is rated for ages 3+. The "Open" button is highlighted in green. Below the app card, there are promotional banners for "What's new" and "Rate this app". The "Developer contact" section is highlighted with a red box, showing the website, email (Hlonline@hlbb.hongleong.com.my), and privacy policy. The "About this app" section is also visible, mentioning it is the "#7 top free in finance" app in the Banking category.

Huawei AppGallery

The screenshot shows the Huawei AppGallery interface for the HLB Connect Mobile Banking App. The search bar at the top contains "Hlb Connect". The app card displays the HLB logo, the app name "HLB Connect Mobile Banking App", and the developer "Hong Leong Bank Berhad". The app is free and has a 3.2 star rating from 90 ratings, with 2M installs and a 16+ age restriction. The "About" section is highlighted with a red box, showing the app's introduction, updates, and developer information. The "Provider" field is also highlighted with a red box, showing "HONG LEONG BANK BERHAD".

- You may also visit HLB Connect website (www.hongleongconnect.my) and scan the QR Code available at the login page.



6. **KEEP IT TO YOURSELF** Banking details such as online banking username, password, security picture, security questions, TAC, Card PIN, etc. should NEVER be shared with anyone (not even with a family member or bank staff).

